

Handling of Personal Information

We may collect from our customers their personal information (including sensitive personal data or information) such as documents of proof of identity, address and credit information and process and store them towards:

- evaluating their applications and performing credit risk assessments;
- providing products and/or services to them;
- meeting the requirements under law as regards customer identification process; and
- maintenance, preservation and reporting of customer account information as stipulated under law.

Such security practices and procedures as stipulated under law will be applied on such personal information. We will not without the prior consent of our customers disclose their personal information to any third party unless such disclosure has been contractually permitted, or where the disclosure is necessary for compliance with law.

In case of a privacy concern, complaint or a question regarding this privacy statement, the customer may contact the Grievance Redressal Officer:

Name: Mr. Yuvaraj Sivakumar

Address: IIT M Research Park, Phase 1, 10th Floor,
No. 1, Kanagam Village, Taramani, Chennai – 600 113

Phone No: 044 - 6668 7303; Fax No: 044 - 66687010

Toll Free Number: 1800 419 8766

Email ID: gro@northernarc.com