



Logo of LSP		Logo of DLA	
			
Name of LSP		One Mobikwik Systems Limited	
Name of the DLA	Available on	Link to DLA	
Mobikwik	Website	https://www.mobikwik.com/	
MobiKwik: BHIM UPI & Wallet	Apple App Store	https://apps.apple.com/in/app/mobikwik-bhim-upi-wallet/id600002523	
MobiKwik: BHIM UPI & Wallet	Google Play Store	https://play.google.com/store/apps/details?id=com.mobikwik	
Name of the owner of the DLA		Balancehero India Private Limited	
Type of Product Offered		Personal Loan	
Address of LSP		Unit No. 102, 1st Floor, Block-B, Pegasus One, Golf Course Road, Sector-53, Gurugram, Haryana-122003, India	
Details of activities the LSP&/ DLA has been engaged		<ol style="list-style-type: none"> 1. Customer Acquisition 2. Services incidental to underwriting and pricing, 3. Servicing 4. Monitoring 5. Recovery of specific loan or loan portfolio 	
Link to Storage Policy of LSP		https://www.mobikwik.com/termsandconditions	
Link to Privacy Policy of LSP		https://www.mobikwik.com/privacypolicy	
LSP Grievance Redressal Officer Name and contact details		Prashant Gandhi Email ID: grievance@mobikwik.com Address: One MobiKwik Systems Limited Unit No. 102, 1st Floor, Block-B, Pegasus One, Golf Course Road, Sector-53, Gurugram 122003 Contact Number: +918069898317	
Grievance Redressal Mechanism of LSP		https://www.truecredits.in/client-grievance-redressal-policy	

