


| Logo of LSP   |              | Logo of DLA  |  |
|---|--------------|--|--|
|  |              | NA   |  |
| Name of LSP   |              | Lok Suvidha Finance Limited  |  |
| Name of the DLA   | Available on | Link to DLA  |  |
| NA<br>(No customer facing app for e-rickshaw loans)                               | NA           | NA   |  |
| Name of the owner of the DLA  |              | NA   |  |
| Type of Product Offered   |              | Vehicle Loan   |  |
| Address of LSP  |              | 3rd Floor, "Lok Suvidha", Plot No. 271/A, Ambazari-Hingna Road, Subhash Nagar, Nagpur Maharashtra 440022   |  |
| Details of activities the LSP&/ DLA has been engaged                              |              | <ol style="list-style-type: none"> <li>1. Customer Acquisition</li> <li>2. Services incidental to underwriting and pricing,</li> <li>3. Servicing</li> <li>4. Monitoring</li> <li>5. Recovery of specific loan or loan portfolio</li> </ol>  |  |
| Link to Storage Policy of LSP   |              | <a href="https://loksuvidha.com/terms-and-conditions">https://loksuvidha.com/terms-and-conditions</a>  |  |
| Link to Privacy Policy of LSP   |              | <a href="https://loksuvidha.com/privacy-policy">https://loksuvidha.com/privacy-policy</a>  |  |
| LSP Grievance Redressal Officer Name and contact details                          |              | <b>Grievance Redressal Officer:</b> Sanket Choudhary<br><b>Contact Details:</b> Ph: +91 9922520100<br><b>Email:</b> <a href="mailto:sanket.choudhary@loksuvidha.com">sanket.choudhary@loksuvidha.com</a><br><b>Address:</b> <b>Lok Suvidha Finance Limited</b><br>3rd Floor, "Lok Suvidha", Plot No. 271/A, Ambazari-Hingna Road, Subhash Nagar, Nagpur Maharashtra 440022 |  |
| Grievance Redressal Mechanism of LSP  |              | <a href="https://loksuvidha.com/grievance-redressal-mechanism/">https://loksuvidha.com/grievance-redressal-mechanism/</a>  |  |